

City of Edgerton Snow Removal Policy

Frequently Asked Questions

What is a primary street and what is a secondary street? Primary streets are highways, heavily traveled local streets, and streets serving institutions such as hospitals and schools. Please refer to the attached maps to distinguish between primary and secondary streets.

When do you plow?

- When a snowfall of greater than two inches has accumulated the Director of Public Works will authorize an action plan for general plowing (plowing all streets in the City).
- When snowfall of less than two inches has accumulated, salt and/or plowing may be utilized. Primary streets may be completely cleared of snow and salt applied. Secondary streets will not be plowed but will have salt or salt/sand mixture applied at intersections, hills, and curves.

When does the city use salt or sand?

When pavement temperatures are five (5) degrees or below salt is ineffective. Under these circumstances sand/salt mixture is put on the road for traction.

Why is my street always last to be plowed?

Intensity, duration and timing of the snow event present unique challenges and may result in longer times than anticipated before we are able to remove the snow from every street. As primary streets are cleared, we will proceed to the secondary streets and to low volume residential through streets, dead ends and cul-de-sacs. Continued snowfall may require that we return to the primary streets or dedicate equipment in such a way that we may experience delays in getting to secondary streets. During heavy and long duration snow events plows will not be able to continuously plow. For safety reasons, some snow events will require crews to wait to plow secondary streets until the storm nears completion. Crews have 3 plow routes which can be seen by going to www.cityofedgerton.com, clicking on departments, public infrastructure, snow and ice control, snow/salt route map. If a snow plow operator finishes their route, they will assist on other routes in order to complete all routes as quickly as conditions allow.

Why has the plow left a large amount of snow in my driveway and in front of my mailbox so that I can't get my car out or get to my mailbox? When will they come to clean it up?

Our goal is to clear the roadway for safe travel. Unfortunately, snow deposited in your driveway and in front of your mailbox is an inconvenient result of plowing. There is no other way to accomplish snow plowing operations on City streets. The greater the snowfall, the greater the amount of snow plowed into your driveway and in front of your mailbox. City crews will not remove snow from the end of private driveways or from in front of mailboxes. Adjacent property owners may think the snow from the entire width of the street has been deposited at the end of their driveway, please be assured that snow plow operators do their best to make sure everyone receives the same amount of snow. We regret the inconvenience.

Why does the plow truck drive so fast?

Plow drivers are very conscious of their speed. Some types of snow require higher speeds to move the snow off the plow blade. Plow drivers try to balance the need to move the snow, the importance of public safety, and the desire to get the streets clean for travelers.

Why does the snow plow go down the street with the plow up?

- In a snowfall less than two inches, secondary streets will not be plowed but will have salt or salt/sand mixture applied at intersections, hills, and curves. Plow trucks are used to apply the salt and sand.
- Each plow vehicle has their designated route throughout the city. We do not plow to and from routes.
- The plow could be traveling back to the shop for repairs.
- The plow could be traveling to get a refill of salt or sand.
- The plow is traveling back to its route after a refill or repair.

My mailbox was damaged by the snowplow. What do I do?

Mailboxes will be repaired or replaced only if the plow rides up on the curb and hits the mailbox. Mailbox damage from snow coming off the plow blade is sometimes an unfortunate outcome of snow removal. The city does not compensate owners for damage caused by snow hitting a mailbox. If the City hits your mailbox, please contact the Edgerton City Hall at 608-884-3341 to place a claim for the damage. Once a claim has been submitted, the Public Works Director will investigate and make a determination. Remember to check your mailbox to make sure that it complies with the mailbox regulations. It is recommended to inspect your mailbox prior to the winter months.